





**Annual Maintenance & Support/Hosting Services:**

**Services/benefits to Jack County:**

- Yearly software updates
- Phone/Electronic/Online customer support
- Secure storage of data and images
- Nightly Data & Image backups
- Disaster Recovery: Data will be securely stored in a redundant offsite facility
- Significant reduction in customer IT support needed
- Increased space – with no server located on site
- Security: Data transmission made via FIPS 140-2 VPN

ANNUAL MAINTENANCE & SUPPORT/HOSTING	PRICE	TOTAL
Icon HSLA	\$12,500.00/yr	\$12,500.00
iTicket DPS and Copsync	\$5,000.00/yr	\$5,000.00
Net Protect portage annual	\$755.00	\$755.00
	<b>TOTAL ANNUAL MAINTENANCE:</b>	<b>\$18,255.00</b>

OPTIONAL ITEMS	QTY	PRICE	TOTAL

The proposed pricing for the 1<sup>st</sup> year of the term is listed above. Any pricing for subsequent years will not exceed a 3% increase.

i3:  
 By: \_\_\_\_\_  
*Signature*  
 Name: \_\_\_\_\_  
 Title: \_\_\_\_\_  
 Date: \_\_\_\_\_

Client: \_\_\_\_\_  
 By: \_\_\_\_\_  
*Signature*  
 Name: Brian Keith Umpires,  
 Title: County Judge  
 Date: 4/22/24

All pricing and costs included are valid for 90 days from proposal date unless extended in writing by i3.